

Collated Results of Service Summit '12 Roundtable Discussions:

1. How do we strengthen communications in times of crisis to improve disaster response and the engagement of volunteers?

- Routes may be closed – Facebook can help with other technology
- Decide on one spot to go for information
- How do we sustain volunteerism throughout? I,I,
- Prepare by communicating: spring is a good season to show a slideshow
- Have Red Cross trainings in unusual places (college campuses)
- Use FEMA info. On prep for a disaster farther in advance (Project Hope), I, I, I
- Use You Tube to view prep procedures for individuals, families
- Get names of agencies known
- A newspaper article of agencies
- Hotline to call if one wants to volunteer and then direct to an agency
- A designated area everyone should be informed of
- Contact information on a website: UlsterCorps people fill in their name and contact info re: desire to be trained area to volunteer; this way UlsterCorps can contact them I,
- Tourist kiosk: have volunteer info
- How to deal w/ immediate aftermath (2,3 days before help comes)
- Reach out to members ahead of time
- Red Cross has emergency lot on ...download & distribute to volunteers
- Smaller, local groups more effective in reaching people
- Ham radio and generators I,
- Emergency prep ...-all local organization involving Transition Communities
- Involve H.S. during school – survey homes
- Community vehicles delivery of food when needed
- Interconnecting all groups thru social media, etc.. before the crisis; there are plans for disaster already but need to centralize
- Campaigns ahead to educate; public, institutions, cities, towns, villages – maintain database...churches, social clubs – participate I,I,I, I,
- Emergency Management Offices practice procedures should expand to volunteer level
- Include the non-profits in procedures
- Long term recovery committee (greq out of Ulster Watch)
- Prioritize who needs help most, who's received what; shared database to reduce duplicating, abuse
- Disaster preparedness must include drills, Red Cross developing preparedness training, emergency kits/buckets
- Call upon organizations with experience, need hub
- Have annual preparedness month

2. What aspects of the Hunger Project map would you suggest as priorities for 2013?

- Distribution
- Transportation
- Processing
- Involve UC Health Dept. And Social Services Dept.
- Use UlsterCorps MindMap – share with our community
- All stores surveyed on map a more visible color
- Look more at community places that have food available as well
- Address Queen's Galley
- H.S. – Key clubs, service requirements to do as groups – propose projects like Hunger Project I,
- Add New Visions as a separate link on map +what they are doing so people who need to contact them can directly go to them
- If parents are qualified for food aid, free lunch automatic
- McDonalds buy more apples from Ulster County then ship to WA state to process and then distribute
- Could McD help fund – bring to local officials
--help with brainstorming w/....re: process and storage
- distribution, storage/processing I,
- non-profits to get funds for refrigeration, etc.
- central hub for UC (RF: "UlsterCorps" or "Ulster County"?)
- Central locations to be able to give year round and for people to come pick up
- How to address stigma of asking for help
- Empty schools utilized/transitioned to community centers?
- Wider sign up/awareness re: SNAP cards – petition Albany
- NV –evidence for POLICY CHANGE on State level
- Access, choice
- Ensure that the map is up-to-date
- Attend to the migrant community and other invisible groups, i.e. college students

Diagram submitted by Sandra Nencetti:

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